### REMARKS

In the communication mailed February 10, 2004, the Examiner asserted that Applicants' previous amendment filed on October 21, 2003 was not responsive. Additionally, in the February 10, 2004 communication, the Examiner proposed two options for Applicants, which were designated by the Examiner as options "A" and "B."

Applicants hereby elect option A and reserve their right to pursue option B.

In accordance with the election of option A, Applicants have implemented amendments (1) - (4) as outlined on pages 3-5 of the Examiner's February 10, 2004 communication. The Examiner indicated that undertaking such amendments would place the application in condition for allowance, presumably with all claims 1, 3-5, 7, and 9. Each of the four amendments is addressed below.

# Item (1) - Amend Claim 1

CALLY .

Claim 1 has been amended in accordance with the Examiner's suggestions. In view of the amendments to claim 1, claim 10 has been cancelled.

## Item (2) - Cancel Claims 11-20

Applicants hereby cancel, without prejudice, claims 11-20 and reserve their rights to pursue those claims and possibly others in one or more subsequent applications.

### Item (3) - Capitalize Trademarks

Applicants hereby present amendments to the specification of the present application in accordance with the examiner's suggestions to capitalize all letters of trademarks appearing in the specification.

# Item (4) – Cancellation of Reference to Application Incorporated by Reference

On page 1, line 10 and page 22, line 7 of the present application, U.S. application Serial No. 08/963,360 is mentioned as being incorporated by reference in its entirety. That application is now abandoned. Accordingly, Applicants hereby amend the specification of the present application to delete reference to the disclosure of Serial No. 08/963,360.

It is believed that Applicants have fully complied with the Examiner's suggestions for pursuing option A. Accordingly, allowance of claims 1, 3-5, 7, and 9 is requested.

It is believed that no additional fees are due in conjunction with this Amendment. If, however, it is determined that additional fees are due, authorization is hereby given for deduction of those fees from Deposit Account Number 24-0037.

In the event the Examiner considers personal contact advantageous to the disposition of this case, he is hereby authorized to call Richard M. Klein, at Telephone Number (216)861-5582, Cleveland, Ohio.

Respectfully submitted,

FAY, SHARPE, FAGAN, MINNICH & McKEE, LLP

March 1, 2004

Date

Richard M. Klein Reg. No. 33,000

1100 Superior Avenue, 7<sup>th</sup> Floor Cleveland, Ohio 44114-2579 (216) 861-5582